



Requesting a telehealth appointment

During your next outpatient appointment at Alfred Health, ask your specialist whether telehealth may be a suitable option for your next consultation. Telehealth appointments are only available to Alfred Health patients with a current referral.

Telehealth

Providing more options for your care

More information

Please visit www.alfred.org.au/telehealth
Or speak to your specialist

www.alfredhealth.org.au/telehealth

AlfredHealth

Telehealth

Care that comes to you



www.alfredhealth.org.au/telehealth

Telehealth

Telehealth appointments are now being offered in many Alfred Health clinics and programs. This means you could attend your next appointment via internet video call in the comfort of your own home or at your GP's practice.

How telehealth works

A telehealth appointment is just like any other outpatient appointment at Alfred Health, except you will be speaking to your specialist on a screen or via a device rather than face-to-face. Telehealth appointments are still private, with both you and the specialist speaking in a secure virtual consultation room.

The appointment is as convenient as a phone call, with the added value of face-to-face communication. You can see, hear, and speak with your Alfred Health specialist, almost as though you were there in person.

You can take part in the appointment either at your home or at your GP's office.

The benefits

If you organise a telehealth appointment, you:

- don't need to travel to Alfred Health for a medical consultation
- can use telehealth on most laptops, desktop computers, tablets, or smartphones
- save travel time and expenses
- can seek additional support from your own GP or local health professional.

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