**GP and Healthcare Providers Telehealth Survey**

Do you give permission for the Telehealth Victoria Community of Practice to put information about your Practice / Health Service from this questionnaire on our websites for healthcare professionals to access, to better serve our community and improve patient centered care?

Yes

No

|  |  |
| --- | --- |
| Name of Practice/Health Service |  |
| * Address |  |
| * Phone Number |  |
| * Email |  |

|  |  |
| --- | --- |
| Best Contact – Name |  |
| * Number |  |
| * Email |  |
| * Position Title |  |

1. Which platform/s do you use for telehealth and /or meeting and education sessions?

Healthdirect Video Call

GoToMeeting

Zoom

Polycom

Other

1. What technology do you have available in one or more telehealth or GP room/s?

Desktop computer, laptop or tablet

Webcam, microphone and speakers

Good and reliable internet connection

Portable camera (recommended by consultants when reviewing wounds)

Current version of Google Chrome on your computer/device?

1. Do you offer/support telehealth at your practice/health service?

Yes, ***go to question 6***

No, ***go to question 11***

1. ***If you offer/support telehealth***, what is available? [Select all that apply]

Available with GP support

Available with nurse or other clinical support

Room only, patient can use without GP or nurse present

1. Which health service Telehealth appointments have you supported?

The Royal Children’s Hospital Melbourne

The Royal Melbourne Hospital

Peter Mac

Other

1. Do you charge for telehealth appointments?

No

Yes, how much?

1. Can telehealth appointments be booked online?

No

Yes, by the patient, link

Yes, by someone else, link

|  |
| --- |
| 1. Days and hours telehealth is available to book? |

1. How many rooms do you have available to offer telehealth?
2. ***If you do not support/offer telehealth***, are there any restrictions which may impact your ability to offer telehealth?

No webcam/microphone/speakers

Poor internet connection

Do not know how to get started

Not interested

Other

|  |
| --- |
| 1. What are your thoughts on supporting telehealth for your patients? |

1. Has your practice/health service ever used videoconferencing for education purposes?

Yes

No

1. Would you like to find out some further information?

Yes

No

1. Who should we contact to discuss telehealth further?

***Are you aware of the MBS item numbers you can claim for supported Telehealth appointments?*** [***http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/connectinghealthservices-itemlist***](http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/connectinghealthservices-itemlist)

Please email completed form to [contact@telehealthvictoria.org.au](mailto:contact@telehealthvictoria.org.au)

For further information, please visit [www.telehealthvictoria.org.au](http://www.telehealthvictoria.org.au)