**GP and Healthcare Providers Telehealth Survey**

Do you give permission for the Telehealth Victoria Community of Practice to put information about your Practice / Health Service from this questionnaire on our websites for healthcare professionals to access, to better serve our community and improve patient centered care?

[ ] Yes

[ ] No

|  |  |
| --- | --- |
| Name of Practice/Health Service |  |
| * Address
 |  |
| * Phone Number
 |  |
| * Email
 |  |

|  |  |
| --- | --- |
| Best Contact – Name |  |
| * Number
 |  |
| * Email
 |  |
| * Position Title
 |  |

1. Which platform/s do you use for telehealth and /or meeting and education sessions?

[ ] Healthdirect Video Call

[ ] GoToMeeting

[ ] Zoom

[ ] Polycom

[ ] Other

1. What technology do you have available in one or more telehealth or GP room/s?

[ ] Desktop computer, laptop or tablet

[ ] Webcam, microphone and speakers

[ ] Good and reliable internet connection

[ ] Portable camera (recommended by consultants when reviewing wounds)

[ ] Current version of Google Chrome on your computer/device?

1. Do you offer/support telehealth at your practice/health service?

[ ] Yes, ***go to question 6***

[ ] No, ***go to question 11***

1. ***If you offer/support telehealth***, what is available? [Select all that apply]

[ ] Available with GP support

[ ] Available with nurse or other clinical support

[ ] Room only, patient can use without GP or nurse present

1. Which health service Telehealth appointments have you supported?

[ ] The Royal Children’s Hospital Melbourne

[ ] The Royal Melbourne Hospital

[ ] Peter Mac

[ ] Other

1. Do you charge for telehealth appointments?

[ ] No

[ ] Yes, how much?

1. Can telehealth appointments be booked online?

[ ] No

[ ] Yes, by the patient, link

[ ] Yes, by someone else, link

|  |
| --- |
| 1. Days and hours telehealth is available to book?
 |

1. How many rooms do you have available to offer telehealth?
2. ***If you do not support/offer telehealth***, are there any restrictions which may impact your ability to offer telehealth?

[ ] No webcam/microphone/speakers

[ ] Poor internet connection

[ ] Do not know how to get started

[ ] Not interested

[ ] Other

|  |
| --- |
| 1. What are your thoughts on supporting telehealth for your patients?
 |

1. Has your practice/health service ever used videoconferencing for education purposes?

[ ] Yes

[ ] No

1. Would you like to find out some further information?

[ ] Yes

[ ] No

1. Who should we contact to discuss telehealth further?

***Are you aware of the MBS item numbers you can claim for supported Telehealth appointments?*** [***http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/connectinghealthservices-itemlist***](http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/connectinghealthservices-itemlist)

Please email completed form to contact@telehealthvictoria.org.au

For further information, please visit [www.telehealthvictoria.org.au](http://www.telehealthvictoria.org.au)