

Workshop 2

2nd August 2018



Welcome to the workshop

Alice King, Barwon Health and Susan Jury, Peter Mac

Welcome and updates

- SFT update
- ADHA update
- HIC update
- COP update
- Video Call platform update
- DHHS update

SFT update: Success and Failures in Telehealth, 22-24 October, Darwin

- **Victorian contingent?** <http://event.icebergevents.com.au/sft-2018/speakers>

Planned 2 or more 30-40 minute **panel discussions**

- eg ADHA strategy; Indigenous; Telehealth promotion (note WA telehealth awareness week); etc –
What would you like to see a panel discussion on?

- .
- .
- .

Four workshops

1. Developing a **Telehealth Multidisciplinary Team (MDT) Meeting**
2. Telehealth basics: New to telehealth?
3. Beyond the clinic: transforming your practice with video consultations - Silvia Pfeiffer, Covi Global Pty Ltd
4. Fundamentals of telehealth evaluation

ADHA: Australian Digital Health Agency

Australian Digital Health Agency (ADHA) strategy 2018 – 2022

https://conversation.digitalhealth.gov.au/sites/default/files/adha-strategy-doc-2ndaug_0_1.pdf

In particular:

1. Health information that is available whenever and wherever it is needed
2. Health information that can be exchanged securely
3. High-quality **data** with a commonly understood meaning that can be used with confidence
4. Better availability and access to prescriptions and **medicines information**
5. **Digitally-enabled models of care** that improve accessibility, quality, safety and efficiency—
references TELEHEALTH
6. A **workforce confidently using digital health technologies** to deliver health and care
7. A **thriving digital health industry** delivering world-class innovation

ADHA test beds

- 15 new projects that will utilise information from a consenting patient's My Health Record to improve the delivery of their healthcare.
- The \$8.5 million Digital Health Test Beds program will trial new approaches in chronic health, palliative care, and post hospital support.
- <\$600k each; over 2-5 years

Victoria:

- Eastern Health
- Monash University
- South East Melbourne PHN, Eastern Melbourne PHN, Gippsland PHN
- Outcome Health will work with PHNs across Victoria...

<https://conversation.digitalhealth.gov.au/digital-health-test-beds-program>

HISA – HIC Sydney

“AUSTRALIA’S PREMIER DIGITAL HEALTH, HEALTH INFORMATICS AND E-HEALTH CONFERENCE”

- Anyone attended?
- Updates?

<https://www.hisa.org.au/hic/>

COP update

	Year 1 (Feb 2017- Dec 2017)	Year 2 (Jan to July 2018)
Mailing list subscribers	131	+30 (= total 161)
Newsletters / emails	62 _{/11 mths}	31 _{/7 mths}
Website members	87	+60 (= total 147)
No. of initiating discussion posts	68 _{/11 mths}	30 _{/7 mths}
No. of replies	105 _{/11 mths}	80 _{/7 mths}
Shared resources	tot=70+	tot=150+
Workshop attendance	30.6 (avg)	30 (only one so far!)

- Working towards ‘Victorian’ templates for common resources
- At least one more workshop for 2018
- Webinars ongoing
- Sustainability discussions ongoing – and your chance to contribute later in the day!

Chris Ryan, Attend Anywhere – Video Call platform update

Penelope Watson, DHHS - DHHS update

Karrie Long, RMH - UX



Breakout Sessions

How do patients
end up with
telehealth
appointments?

Are we all
doing things
the same?

What are the
differences
between health
services?

Following the Patient's Journey

How does everything
work to allow these
appointments to
happen?

What tools do we
need to help us do
things better?

Instructions

- Identify which group you will start in
- Nominate a spokesperson



Breakout Sessions

First session

- Admin
- GP/supported telehealth
- Patient
- Clinician

20 mins to complete





GET STARTED

Breakout Sessions

Second session

- Admin
- GP/supported telehealth
- Patient
- Clinician

20 mins to complete





GET STARTED

FEEDBACK

LUNCH – please return for 1:15 start

Video interpreter session available with Claire Hunter, Barwon Health