

WHAT WILL IT COST ME?

- There is no cost from Barwon Health to you.
- You may be asked to give consent to bill Medicare.
- If your local doctor takes part you will need to ask them if there are any costs to you.
- You may use up to 600MB internet data for a 20 minute consultation.

SECURITY AND PRIVACY

Video consultations are secure and your privacy is protected. You have a private video room that only authorised clinicians can enter.

BARWON SOUTH WEST TELEHEALTH

Barwon Health is a member of Barwon South West Telehealth, which is an active and expanding telehealth program, seeing increased capacity to deliver and support telehealth consultations from health services, medical practices and patients' homes.

Barwon South West
Telehealth
Your healthcare wherever you need it

TO FIND OUT MORE:

- Talk to your doctor, nurse or healthcare team.
- See the website:
www.barwonhealth.org.au/telehealth



The Telehealth project is supported by the Victorian Government.



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OUR VALUES
RESPECT
COMPASSION
COMMITMENT
ACCOUNTABILITY
INNOVATION



TELEHEALTH

Our specialist clinics are now providing patients with telehealth access, saving you precious time, travel and associated costs.

WHAT IS TELEHEALTH?

Barwon Health is committed to providing the best care to its patients as close to home as possible. Telehealth is the use of technology (usually video) to provide healthcare over a distance.

Telehealth aims to make it easier for people who live in rural and remote areas, or who have difficulty accessing healthcare providers, to have a consultation without having to travel long distances.

There are several ways you can have a telehealth appointment with your Barwon Health clinician:

1. At home
2. At a GP or health clinic
3. At your local health service

Telehealth appointments can happen from anywhere. It is as easy as clicking a web link; you will access to the following equipment:

- A computer (Windows or Mac), tablet or smart phone
- A webcam (built-in or USB)
- A microphone (usually built-in to most laptop computers or webcams) and speakers
- A reliable internet connection
- Google Chrome web browser

HOW DO I ACCESS TELEHEALTH?

If you are interested in a telehealth video consultation, ask your Barwon Health doctor, nurse or healthcare professional during your appointment.

If it is appropriate, we will book a telehealth video consultation for you.

Consider asking if your local GP could or should be involved. If so we will arrange a time that suits them as well.

You can access your telehealth appointment via the Barwon Health Telehealth website.

HOW TELEHEALTH CAN HELP YOU

- Care received close to home
- Less or no travel time
- Less disruption to your usual routine
- Your local healthcare professional (eg GP, practice nurse, or other) can be involved
- Greater flexibility for appointments.

WHEN IS TELEHEALTH NOT SUITABLE?

- Video consultation may not always be appropriate for your care. Your Barwon Health clinician will always advise you.
- Your Barwon Health clinician may be required to perform a physical examination, request further investigations or tests that require you to attend in person
- The video may fail, although this is rare and the consultation can usually be completed by phone.

