

Telehealth Victoria Community of Practice - Workshop 2

Date: Friday 12th May 2017

Location: The Royal Children's Hospital Foundation - Level 2, 48 Flemington Road Parkville

Please note: This building is next door to The Royal Children's Hospital.

The Royal children's Hospital is accessible by the number 58 & 59 tram. Onsite parking is also available.

Time: 10am – 3.15pm, participants are welcome to arrive from 9.30 am for a 10 am start.

Purpose: To provide opportunities for community of practice members to learn, share, explore and collaborate with regards to: a) Telehealth evaluation; and b) Clinical systems integration and associated processes.

Workshop agenda:

9.30 am	Participants are welcome to arrive from 9.30 am for a 10 am start Tea & Coffee will be available on arrival	30 minutes
10.00 am	Welcome & Overview	15 minutes
10.15 am	Session 1 – Evaluation	2 hours
12.15 pm	Lunch - Provided	45 minutes
1 .00 pm	Session 2 – Clinical systems integration and associated processes	2 hours
3.00 pm	Close and COP Update	15 minutes
3.15 pm	Participants are welcome to stay until 4pm to network and/or coordinate or participate in a special interest group discussions	45 minutes

Session 1 – Evaluation

This two hour interactive session will be facilitated by Dr Jenni Livingston.

The session will provide an understanding of forms and approaches to evaluation and their usefulness in answering evaluation questions of importance to local projects. It will rely upon contributions from participants to work in small groups to begin the development of local evaluation plans whilst considering the role of common approaches to answering evaluation questions. Evaluation practice concerns with internal evaluation will also be discussed.

Dr Jenni Livingston's program evaluation practice has included contracts with important Australian and Victorian government initiatives in health and education whilst working at the University of Melbourne's Centre for Health Program Evaluation in the Faculty of Medicine, Dentistry and Health Sciences. She has wide experience in providing training and professional development.

Intended outcomes:

- 1) Gain a broad understanding of program evaluation forms and approaches;
- 2) Commence development of local evaluation plans; and
- 3) Gain a practical understanding of internal evaluation concerns.

Session 2 – Clinical systems integration and associated processes

This two hour interactive session will explore the various components of telehealth clinical systems integration. The session will rely upon contributions from participants to identify, share and discuss issues and processes. Small group work, followed by whole group feedback will be used to explore issues and share learnings. For example, this may include referrals, funding, appointment letters, integration with other health service systems, IT issues, billing and/or reporting.

Intended outcomes:

- 1) Share knowledge in telehealth clinical systems integration and associated processes; and
- 2) Begin to develop guiding principles, identify any useful resources, and establish if further follow up is required, and by whom/when.

Contact:

Please contact Lindy Johnson, Project Coordinator Telehealth Victoria Community of Practice at lindy.johnson@rch.org.au or 9345 4892 for any enquiries. If you have any difficulties on Friday 12/5/17 please contact 0431 444 748.